Order 259-13/14

Passage: 9-0 on 6/16/2014

MICHAEL F. BRENNAN. (MAYOR) KEVIN J. DONOGHUE (1) DAVID A. MARSHALL (2) EDWARD J. SUSLOVIC (3) CHERYL A. LEEMAN (4)

# CITY OF PORTLAND IN THE CITY COUNCIL

JOHN R. COYNE (5) JILL C. DUSON (A/L) JON HINCK (A/L) NICHOLAS M. MAVODONES, JR. (A/L)

Effective 6/26/2014

# ORDER APPROVING AND AUTHORIZING THE CITY MANAGER TO ENTER INTO MASTER AGREEMENT AND SUPPLEMENTAL SERVICES AGREEMENT WITH PORTLAND'S DOWNTOWN DISTRICT

ORDERED, that the Master Agreement of the Downtown Improvement District Corporation, d/b/a Portland's Downtown District is approved and the City Manager hereby authorized to enter into said agreement, in substantially in the form attached hereto, including the Baseline Services as Exhibit B to the Master Agreement, with Portland's Downtown District to carry out the development plan for the Portland's Downtown Improvement District for the period from and after July 1, 2014 and ending June 30, 2015; and

BE IT FURTHER ORDERED, that the Supplemental Services Agreement of the Downtown Improvement District Corporation, d/b/a Portland's Downtown District is approved and the City Manager hereby authorized to enter into said agreement, substantially in the form attached hereto, with Portland's Downtown District to implement Supplemental Public Works Services as approved in the Fiscal Year 2015 Appropriation Resolve.

#### MASTER AGREEMENT BETWEEN

#### THE CITY OF PORTLAND

AND

# DOWNTOWN IMPROVEMENT DISTRICT, INC. D/b/a PORTLAND'S DOWNTOWN DISTRICT

AGREEMENT made by and between the CITY OF PORTLAND, a municipal corporation of the State of Maine, hereinafter referred to as the "CITY" and the DOWNTOWN IMPROVEMENT DISTRICT, INC., d/b/a PORTLAND'S DOWNTOWN DISTRICT, a Maine non-profit corporation, having its office and place of business at Portland, Maine, and doing business as "Portland's Downtown District", hereinafter referred to as the "CORPORATION"

WHEREAS, the CITY has established a Downtown Improvement
District; and

WHEREAS, the CITY desires to have certain services performed by the CORPORATION, as described in this Agreement, within the CITY's Downtown Improvement District (hereinafter referred to as the 'District'; and

WHEREAS, the CITY desires to contract with the CORPORATION for the provision of certain services to be provided in the District;

 ${\bf NOW}\,,$  THEREFORE, in consideration of the covenants herein contained, the parties hereto mutually agree as follows:

# ARTICLE I. FINANCIAL CONSIDERATIONS

- The CITY will levy development district assessments on property in the District, as authorized by the City Council and permitted by law. CITY-owned property, as well as property which is tax exempt under Maine law, shall not be assessed by the CITY.
  - 2. For the period commencing July 1, 2014 and ending June 30, 2015 the City will pay the CORPORATION in four (4) installments, to reflect the assessments collected by the City, less the CITY's direct and indirect costs, such as, but not limited to, postage, publication, lien costs and costs of delinquent collection. Installment payments will be made on August 11, 2014; October 13, 2014; February 2, 2015; and May 4, 2015.
  - 3. The CITY may adjust such payments, after an advisory consultation with representatives of the CORPORATION: either (i) in order to equal the net assessments collected; or (ii) in the event of any challenge to the assessments which includes a request for a refund, to withhold such amounts as the Director of Finance may deem necessary to protect the City from any order or judgment requiring it to make a refund.

In addition to the foregoing, the CITY will pay in a lump sum, within thirty (30) days from the close of the fiscal year, any amount assessed in a prior year, but collected in a subsequent year. Said payment by CITY shall be in the amount of the net assessment collected as provided herein, less any amounts remaining to be reimbursed under a prior year Master Agreement or Supplemental Services Agreement with the CITY. CITY will provide the CORPORATION with written detail as to any deductions taken from payments under this paragraph.

The **CORPORATION** shall provide a fiduciary bond, payable to the **CITY**, in the minimum amount of Ten Thousand Dollars (\$10,000.00).

- 4. Advancements made hereunder shall be reimbursed to the CITY from receipts from development district assessments, net of any of the costs referred to in Paragraph 2.
- 5. Notwithstanding the foregoing, **CORPORATION** agrees that it will neither encumber funds which it anticipates receiving from development district assessments nor incur expenditures in anticipation of receipt of such funds except in accord with the line items in the budget attached hereto as  $\underline{\text{Exhibit}}$   $\underline{\text{A}}$ , or any subsequent amendments thereto approved by the  $\underline{\text{CITY}}$ .

- 6. The CITY and the CORPORATION have accepted the CORPORATION's budget in <a href="Exhibit A">Exhibit A</a>, covering the period beginning on July 1, 2014, and ending on June 30, 2015, with estimated District revenues from the assessments in the amount of \$725,880.
- 7. The parties agree that the acceptance of the budget by the CITY is for planning purposes only and does not obligate the CITY to pay the CORPORATION said amounts. CORPORATION specifically acknowledges the CITY's right to either terminate or reduce its payments as provided in Paragraph 2.
- 8. The CORPORATION will provide the Director of Finance with a monthly financial statement in a form acceptable to her, including, but not limited to, a statement of its cash position. At a minimum, the statement shall list all income and expenses. The statement shall be due on or before the fifteenth (15th) day of the month following the month to which it relates. In addition, the books and records of the CORPORATION shall be audited annually as of the close of business on the thirtieth (30th) day of June by an independent certified public accountant and his report will be delivered to the Director of Finance.
- 9. The Director of Finance of the City of Portland will advise the CORPORATION, from month to month, of the amounts the CITY has collected from the assessments referred to herein, so that the CORPORATION can amend its budget to conform with the amount of money which may be available to it from the net proceeds of the development district assessments.
- 10. The CITY will maintain the level of "Basic Services" described in the memorandum which is attached hereto as  $\underline{\texttt{Exhibit B}}.$
- 11. The CORPORATION shall have reasonable access to the CITY's assessment collection records, and the CITY shall have reasonable access to the CORPORATION's books and records.
- 12. The Director of Finance shall determine the net amount collected by the City from development district assessments. In determining such amount, she shall deduct from the amounts so collected all costs (whether direct or indirect) incurred by the CITY both in establishing and also in administering the development district; all costs of assessments and collections; and, if the CITY should collect interest on delinquent assessments, such interest shall not be included in the "net amount collected".
- 13. The Director of Finance shall determine the "net amount collected from development district assessments" as well as the amount to be withheld by the **CITY** in the event of a challenge which includes a request for a refund. The

**CORPORATION** may appeal his determination within fourteen (14) days to the **CITY** Manager whose decision will be final.

# ARTICLE II. SERVICES

# A. ORGANIZATION OF CORPORATION.

The CORPORATION will:

- 1. Provide staff and administrative services for supervision of the daily activities and public space management of the District.
- 2. Establish positions for administration and management of the program; recruit, hire, and pay and otherwise supervise the work force necessary to implement this charge.
- 3. Establish a corporate Board of Directors whose members fairly represent a cross section of taxpayers in the District.
- 4. Establish a mechanism for resolving any dispute to the kind and level of services which may arise between the **CORPORATION** and persons subject to development district assessments regarding the kind and level of services provided by the **CORPORATION**.
- 5. Provide liaison between the CITY, the District, property owners, civic groups, interested persons, and other groups and individuals, as directed by the CITY Manager and necessary to insure the successful implementation of District services.
- 6. Maintain all minutes and records of proceedings as may be required.

# B. SERVICES AUTHORIZED TO BE PROVIDED BY CORPORATION.

The <code>CORPORATION</code> is authorized to provide the following services to supplement the <code>CITY's</code> "Basic Services" as described in  $Exhibit\ B$ .

- 1. Decorate and beautify public places in the District.
- 2. Sponsor and promote public events to take place on or in public places in the District.
- 3. Advertise and promote non-profit, cultural, educational and commercial business activities in the District.

- 4. Maintain information and directional signing for the District in accordance with applicable City codes and ordinances.
- 5. Improve public relations, generating favorable publicity for the District.
- 6. Manage vending activities, kiosks and information booths.
- 7. Sweep and clean sidewalks in the District.
- 8. Clean and erase graffiti.
- 9. Maintain vegetation and greenery in the public areas.
- 10. Remove trash and litter.
- 11. Wash, maintain and relocate street furniture, trash cans, drinking fountains, street lanterns, telephones and undertake minor repairs to street furniture.
- 12. Remove snow.
- 13. Provide for security of public areas.
- 14. Carry out the downtown improvement program authorized and approved by the  ${f CITY}$  Council as set forth in this Agreement.

# C. AUTHORITY OF CORPORATION.

Nothing in this Agreement shall be construed to limit the **CORPORATION'**s general powers, as set forth in the Maine Nonprofit Corporation Act, Title 13-B of the Maine Revised Statutes Annotated.

# ARTICLE III. TERM OF AGREEMENT

This Agreement shall commence on July 1, 2014, and continue through, June 30, 2015.

# ARTICLE IV. TERMINATION

This Agreement may be terminated by either party for good cause. Good cause shall be deemed to be found by the CITY at such time as the CORPORATION's performance under this Agreement has been determined in the exclusive judgment of the CITY Manager to be unsatisfactory which determination shall not be unreasonable.

If the **CORPORATION** should fail to perform any material covenant, obligation or agreement hereunder for a period of thirty (30) days after written notice from the **CITY** Manager specifying such failure, then, upon expiration of the thirty (30) day period, the **CITY** Manager may provide the **CORPORATION** with notice of his intention to terminate the Agreement as provided herein.

The CORPORATION shall have a ninety (90) day period, computed from the date of receipt of the notice of intent to terminate, within which to provide satisfactory service. In the event the CITY Manager should determine, at the expiration of the ninety (90) day period, that the CORPORATION's performance is still unsatisfactory and declare that the Agreement is terminated, the CORPORATION shall have the right to appeal his decision to the City Council.

The appeal to the  ${\bf CITY}$  Council shall be filed with the  ${\bf CITY}$  Manager within seven (7) days from the date the  ${\bf CORPORATION}$  receives the notice of termination.

The terms and conditions of this Agreement shall remain in full force and effect and binding on both parties until the CITY Council has acted on the appeal.

The CORPORATION shall be deemed to have good cause to terminate this Agreement if (i) the CITY, pursuant to the provisions of Article I, should reduce its anticipated payments by more than 20% of the amount it would otherwise have paid during the periods from July 1, 2014 to December 31, 2014, and January 1, 2015 to June 30, 2015; (ii) if the CITY should be more than 30 days in arrears in any payment due hereunder; or (iii) the CITY should fail to maintain "Basic Services", as that phrase is defined herein, in a material and substantial way.

In the event the **CORPORATION** should have "good cause" to terminate this Agreement, its relief shall be limited solely to termination of this Agreement, and it shall not be entitled to damages of any kind nor to equitable relief.

Nothing herein shall be construed as giving the CORPORATION the right to perform the work contemplated under this Agreement beyond the time when the CORPORATION's services become unsatisfactory as determined by the CITY Manager, following the ninety (90) day notice period, or, in the event of an appeal, beyond the time the CITY Council has affirmed the CITY Manager's decision. In case the CORPORATION should be discharged before all the services contemplated hereunder have been completed, or the services for any reason should be stopped, either because of the expiration of the term hereof or because of the inability of the CORPORATION to fulfill its obligations under this Agreement, the CORPORATION shall be reimbursed for all services

satisfactorily performed to the date of termination in accordance with Article II hereof. After notice of termination and completion of the appeal process, the **CORPORATION** shall:

- A. With respect to existing activities, take only such actions as the CITY Manager shall direct;
- B. Assign to the CITY in the manner, at the times and only to the extent the CITY, acting by and through its CITY Manager, may direct it to do so, all the rights, title and interest of the CORPORATION in and to all existing orders and agreements.
- C. To the extent rights, title and interests of the CORPORATION in and to existing orders and agreements may be assigned to the CITY and accepted by it; obligations incurred on or after such assignment will be assumed by the CITY. Otherwise, the CORPORATION shall settle all outstanding liabilities and all claims arising out of any terminated orders or agreements.
- D. Deliver to the CITY, in the manner, at the times and to the extent directed by the CITY Manager, all documents and data produced by the CORPORATION as part of or in connection with the work.

# ARTICLE V. ASSIGNMENT

The CORPORATION covenants and agrees that it will neither assign nor transfer any rights hereunder, either in whole or in part, without first obtaining the prior written consent of the CITY.

# ARTICLE VI. AREA COVERED

The services will be provided by the <code>CORPORATION</code> in the area designated by the <code>CITY</code> Council as the Downtown Improvement District of the <code>CITY</code> (hereinafter the "District"). A description and map thereof are attached as  $\underline{Exhibits\ C\ and\ D}$  respectively and incorporated herein.

# ARTICLE VII. STANDARD OF PERFORMANCE

All services performed under this Agreement either by or on behalf of the  ${\tt CORPORATION}$  shall be performed in a good, workmanlike fashion to the reasonable satisfaction of the  ${\tt CITY}$  Manager.

# ARTICLE VIII. MANAGEMENT OF PERFORMANCE

The CITY's Director of Public Services and/or designee and the CORPORATION'S Executive Director and/or designee agree to meet and communicate on a monthly basis using a standard

meeting agenda format to address regular topic reviews, including but not limited to quality control in service delivery, updated information on service activities, programs and projects. These services are detailed in this Agreement, its Exhibits, and also in the Supplemental Services Agreement - executed contemporaneously with this Master Agreement - and its Exhibit.

# ARTICLE IX. COMPLIANCE WITH LAW

The CORPORATION will comply with all applicable provisions of Federal, State, and local law, including, but not limited to, the Civil Rights Act of 1964, in its performance under this Agreement. The CORPORATION shall include a similar provision in each of its subcontracts.

# ARTICLE X. INDEMNIFICATION

The **CORPORATION** shall, at its own cost and expense, defend, indemnify, and hold harmless the **CITY**, its officers, agents, and employees, from and against the following:

- to the fullest extent permitted by law, the (a) CORPORATION shall indemnify and hold harmless the CITY, its officers and employees, from and against all claims, damages, losses, and expenses, just or unjust, including but not limited to costs of defense, including attorney's fees, arising out of or resulting from the performance of this Agreement, provided that any such claims, damage, loss or expense is: (1) attributable to bodily injury, sickness, disease, or death, or to injury to or destruction of tangible property, including the loss or use thereof; and (2) is caused in whole or in part by any negligent act or omission of the CORPORATION, anyone directly or indirectly employed by it, or anyone for whose act it may be liable;
- (b) all claims and liens of the CORPORATION'S consultants, subcontractors, and their laborers, mechanics, materialmen, and/or suppliers.

Such obligation shall not be construed either to negate or abridge any other obligation of indemnification, and shall not be limited by any provision for insurance contained in this Agreement.

# ARTICLE XI. INSURANCE

Neither the  ${\bf CORPORATION}$  nor any of its subcontractors shall commence work under this Agreement until they have provided the

insurance coverage required by this Agreement and such coverage has been approved by the CITY.

- (a) Workers' Compensation Insurance. The CORPORATION and its subcontractors shall procure and maintain, at their own expense, and show evidence to the CITY of Workers' Compensation Coverage, as well as Employer's Liability Coverage, for their employees. All such policies which are in any way related to the services to be provided hereunder and which are secured and maintained by the CORPORATION or any subcontractors shall include clauses requiring that each underwriter shall waive all of its rights of recovery under subrogation or otherwise against the CITY. The City shall be named as an additional insured in all such policies.
- (b) Prior to the execution of this Agreement, CORPORATION will procure and maintain Public Liability Insurance coverage and Automobile Insurance coverage in amounts of not less than Four Hundred Thousand Dollars (\$400,000) combined single limit for bodily injury, death, and property damage, and also Worker's Compensation Insurance coverage, naming the CITY as an additional insured thereon. an additional insured on the certificate, in this way: certificate must say either: A) "the policy actually been endorsed to name the City of Portland as an Additional Insured" and a copy of the endorsement must come to the City of Portland with the certificate, or B) "the policy already includes an endorsement, such as the General Liability Expansion Endorsement, by which the City of Portland is, in fact, automatically made an additional insured." A Certificate which merely has a box checked under "Addl Insr", or the like, or which merely states The City of Portland is named as an Additional Insured, will not be acceptable.
- (d) <u>Deductible Amount</u>. The **CORPORATION** and its subcontractors will reimburse the **CITY** for any amounts it may be required to pay and hold it harmless from the cost of any losses for which they are responsible and to which a deductible amount may apply. The deductible amount in any such policy may not exceed Two Thousand Five Hundred Dollars (\$2,500.00) without the written consent of the **CITY**.
- (e) <u>Certificate of Insurance</u>. The **CORPORATION** and its subcontractors will provide the **CITY** with either certificates of insurance or certified copies of the applicable policies, showing that they have complied with these provisions, and such certificates shall

provide that thirty (30) days' written notice of non-renewal, material modification, or cancellation must be given to the CITY, prior to the effective date of such non-renewal, material modification, or cancellation.

(f) <u>Claims-made Policies</u>. Claims-made policies will not be accepted.

# ARTICLE XII. INDEPENDENT CONTRACTOR

The CORPORATION either has or will secure, at its own expense, all personnel, materials, and equipment required to perform its obligations under this Agreement. Its personnel shall neither include any employee of the CITY nor shall such personnel be deemed to have any contractual relationship with the CITY by virtue of this Agreement. This Agreement does not prohibit either the CORPORATION or the CITY from entering into any contractual relationship. The CORPORATION, agreeing expressly that its status is that of an independent contractor, further, agrees that no such personnel shall represent or hold himself or herself out to be an officer or employee of the CITY either by reason of this Agreement or by reason of his/her employment by the CORPORATION or its subcontractors.

# ARTICLE XIII. SUBCONTRACTS

The CORPORATION may, after thirty (30) days' notice in advance to the CITY Manager of its intention to do so, and with his approval, which shall not be unreasonably withheld, subcontract with third parties for the provision of part or all of the public services, including, but not limited to, security services, trash and litter removal, and snow removal, under this Agreement. The CORPORATION shall provide the CITY with copies of any third party contracts and with any insurance certificates required under this Agreement.

IN WITNESS WHEREOF, the parties hereto have executed this

Agreement as of this \_\_\_\_\_\_ day of June, 2014.

WITNESS CITY OF PORTLAND

By:

Mark H. Rees
Its City Manager

WITNESS DOWNTOWN IMPROVEMENT DISTRICT, INC.
d/b/a PORTLAND'S DOWNTOWN DISTRICT

By:

Michael Mastronardi
Its Board Chairman

# PORTLAND'S DOWNTOWN DISTRICT FY2015 BUDGET

Board Approved May 15, 2015

# Ordinary Income/Expense

# Income

ADMIN FEE INCOME-P&S	12,000	
ASSESSMENT INCOME		
CITY ASSESSMENT PROCESSING COST	0	
ASSESSMENT REVENUE	725,880	
NONPROFIT CONTRIBUTIONS	2,500	
EVENT INCOME		
MERRY MADNESS INCOME	12,000	
LIGHT UP YOUR HOLIDAYS INCOME	5,000	
ALIVE AT FIVE INCOME	20,000	
OLD PORT FESTIVAL INCOME	67,000	
SHOP FOR A CAUSE INCOME	0	
PORTLAND WINTERFEST INCOME	<u>20,000</u>	
TOTAL EVENT INCOME		124,000
INTEREST INCOME	150	
LOCAL THUNDER AD REVENUE	1,000	
MISCELLANEOUS INCOME	300	
P&S INCOME	12,000	
P&W INCOME	1,000	
	878,830	

# **Total Income**

# Expense

BANK SERVICE CHARGES	0	
CLEANING	2,995	
CONFERENCES/PROF DEV	2,000	
CONTRACT LABOR	250	
COPIER MAINTENANCE	900	
DEPRECIATION EXPENSE	0	
DUES AND SUBS	3,000	
EMPLOYEE COSTS		
HEALTH/DENTAL INSURANCE	24,000	
LIFE & DISABILITY INSURANCE	3,000	
PAYROLL PROCESSING FEE	1,000	
PAYROLL TAX EXPENSE	16,984	
SIMPLE EXPENSE	3,000	
TOTAL EMPLOYEE COSTS		20,984
EMPLOYEE PARKING & BUS	3,600	
EQUIPMENT EXPENSE	500	
INSURANCE		
DIRECTORS & OFFICERS	600	
GENERAL LIABILITY INCLUDING EVENTS	11,535	_
LIQUOR LIABILITY	1,000	
WORKERS COMPENSATION	1,300	
TOTAL INSURANCE COSTS		14,434

	554,616	
	324,214	
GAS	1,200	
ELECTRIC	1,600	
UTILITIES		
TELEPHONE & INTERNET	3,000	
TAXES-PROPERTY	800	_
SUPPLIES	4,000	
TOTAL COMPENSATION		195,000
BONUS AND INCENTIVES	15,000	
SALARIES AND WAGES	180,000	
RENT - Other	16,500	
CAM CHARGES	7,700	
RENT		
TOTAL PROFESSIONAL FEES		10,250
LEGAL	2,000	
COMPUTERS	750	
ACCOUNTING	7,500	
PROFESSIONAL FEES		
POSTAGE	4,500	
MEETING EXPENSES	4,000	

Total Expense

Net Ordinary Income

# Other Income/Expense

# Other Expense

Se S		
ADOPT A FLAG EXPENSE	200	
ALIVE AT FIVE		
BEER	0	
MARKETING AND ENTERTAINMENT	6,000	
OTHER BEVERAGE/BAR COSTS	6,000	
PERMITS	600	
PORT-A-POTTIES	1,000	
SECURITY	4,000	
SOUND	6,000	
STAGE	5,000	
TOTAL ALIVE AT FIVE COSTS		28,600
BANNERS EXPENSE	200	
CRUISE CONSORTIUM EXP	2,500	
DOWNTOWN WORKER DAY	750	
GENERAL MARKETING	25,000	
GRAFFITI REMOVAL	3,000	
GUIDES EXPENSES		
GUIDE PROGRAM EXPENSES	1,000	
PAYROLL TAX EXPENSES	2,200	
TELEPHONE STIPEND	375	
WAGES	20,000	
TOTAL GUIDE EXPENSES		23,575
Total GUIDES EXPENSES		

HOLIDAY LIGHTS	41,500	
HOMETEAM EXPENSES	5,000	
LIGHT UP YOUR HOLIDAYS		
MARKETING	5,500	
PERFORMERS	4,000	
SECURITY	850	
TREE LIGHTING	2,300	
WINDOW WALK	250	
MERRY MADNESS EXPENSES	5,500	
WAGON RIDES	6,000	
TOTAL LUYH EXPENSES		24,400
PORTLAND WINTERFEST EXPENSES	14,000	
OLD PORT FESTIVAL		
MARKETING	4,500	
MISCELLANEOUS	7,000	
PERFORMERS	1,000	
PERMITS	5,800	
SECURITY	1,800	
TOTAL OLD PORT FESTIVAL EXPENSE		20,100
PARK & SHOP		
P&S MISCELLANOUS EXP	3,000	
PARK & SHOP ADMIN EXPENSE	7,000	
TOTAL PARK AND SHOP EXPENSE		10,000
PARK AND WORK EXPENSE	700	
POLICE CADET PROGRAM	14,000	
PRIOR YEAR ADJUSTMENTS	0	
SUPPLEMENTAL SERVICES CONTRACT EXPENSE	328,000	
WEBSITE DEVELOPMENT	12,500	
Total Other Expense	554,025	
	591	_

**Net Income** 

#### EXHIBIT B (BASELINE SERVICES)

# MEMORANDUM RELATED TO THE PROVISION OF CERTAIN SERVICES BY THE CITY OF PORTLAND

(July 1, 2014 - June 30, 2015)

This Memorandum relating to the provision of certain services attempts to define the baseline of City services agreed to be provided by the City to the area defined and designated as the Downtown Improvement District as passed by the City Council on March 16, 1992 (Council Order #306, as amended on February 22, 1995, by Council Order #185). This Memorandum is not binding upon the current City Council or any future City Council, but rather is a definition of the City's intent and good faith to provide services to the Downtown Improvement District zone.

It is generally understood that the City shall not reduce any of these usual and normal baseline services, thus requiring the same services to be provided by the Downtown Improvement District, Inc. (d/b/a Portland's Downtown District or its successors, unless these reductions are part of an overall reduction of City services provided by various departments to the City as a whole.

# MAINTENANCE SERVICES.

Whereas it is the intention of any downtown improvement district maintenance program to complement existing City services currently provided with a supplementary program of cleaning and/or maintenance, the following information shall comprise the baseline of City services to be provided at City expense. Unless otherwise noted, services to be provided by the City shall apply only to the area(s) considered part of the public way.

# 1) <u>Horticultural Program</u>.

In all public areas within the downtown improvement district zone, the City will maintain and improve the condition of all flower urns and other flowerbeds, trees, tree wells, bushes, plantings and other like horticultural amenities. Such activity shall include the initial planting, timely and appropriate preventative and maintenance, otherwise, expeditious replacement of any damaged, destroyed or diseased horticultural products, including grass, flowers, and trees. Specific areas of attention will include Longfellow Square, Congress Square, Monument Square, Tommy's Park, Post Office Park, Boothby Square, and any other public park, square or space which may be developed in the future.

# 2) <u>Green Space Maintenance</u>.

The City shall execute a green space maintenance program including mowing of all public grassed areas within the District. .

# 3) <u>Downtown Blitz</u>.

Each year the City shall undertake a dedicated effort to repair, repaint, replace and correct any defects, deficiencies or problems in the district. focus shall include light and utility poles, sidewalks, curbstones, trashcans, benches, signs, crosswalk markings, traffic signals, tree wells, planters, benches, trees, kiosks, shelters, bollards, and any other amenity that is now or at some point in the future may be installed. This program will be undertaken as early as possible each spring and conclude as rapidly as possible. Performance of some activities, i.e. painting, will take place annually as conditions permit. Major capital activity or the repair of significant reconstruction and/or infrastructure (street paving, sewer work, etc.) would not be considered part of this blitz program.

# 4) Sidewalk Repair.

To the extent it is funded, the City will undertake an on-going sidewalk repair program to re-grout existing sidewalks and replace bituminous sidewalk repairs with permanent repairs.

# 5) <u>Street Sweeping</u>.

All streets or parts thereof included in the downtown improvement district zone will be swept from curb line to curb line once per week.

# 6) <u>Trash Removal</u>.

Daily and when necessary emptying of all public trash receptacles in the downtown improvement district zone and disposal of resulting waste.

# 7) <u>Holiday Decorations</u>.

Installation and removal of downtown Holiday decorations throughout the District to include Christmas trees at Monument Square and City Hall Plaza, string lights on light poles and common area trees such as Tommy's Park, and banners as agreed by the City and PDD, and provide for electrical energy related costs.

# 8) Snow Plowing.

The City will plow and remove snow as necessary from all streets and parts thereof in the downtown improvement district zone.

#### 9) <u>Streetscape Amenity Maintenance</u>.

The City will repair and correct any defects, deficiencies or problems in the district as necessary. Items of focus include light and utility poles, sidewalks, curbstones, trashcans, signs, crosswalk markings, traffic signals, tree wells, planters, benches, trees, kiosks, shelters, bollards, and any other amenity that are now or at some point in the future may be installed. All repairs, etc. will take place within a reasonable time after notice of need.

# 10) Lighting.

Maintenance and replacement of all street lights and traffic signals and payment for necessary electrical energy.

11) Graffiti removal on public property.

# 12) Prioritization

PDD shall have the opportunity to participate with City staff from the Department of Public Services in the prioritization of all proposed capital improvement projects within the District including, but not limited to, tree well reconstruction and sidewalk repairs. PDD officials recognize that City staff also work closely with the City Manager's office and the City Council for project priorities.

# POLICE SERVICES.

- 1) A minimum of four uniformed patrol officers will intersect all or part of the downtown improvement district area. The actual number of officers will vary depending upon time of day and day of week. During periods when calls for service are typically at their peak, the number of officers assigned will increase significantly, for example during weekend evenings and the summer months. This increase will include foot and bicycle patrols. Officers will be supported with additional personnel (supervisors, detectives, evidence technicians) as necessary.
- 2) As long as the Senior Lead Officer Program is in effect,

- at least one Senior Lead Officer will be assigned to the Downtown Improvement District area.
- 3) From the Friday following Thanksgiving to New Year's Day, patrol efforts will be supplemented by use of a foot patrol. The number of officers and hours of the assignment is dependent upon staffing levels. Every effort will be made to assign two officers during those hours that retail shops are open.

# OTHER MUNICIPAL SERVICES.

Whereas it is the intention of any downtown improvement district program to complement existing City services currently provided by departments or divisions, other than those described above, with supplemental services, the following information shall comprise the baseline of other City services to be provided at City expense.

- 1) Coordination of the use of downtown's public spaces within the District.
- 2) Coordination and staffing City services required for events occurring in downtown Portland.
- As previously existing events, the City will provide necessary services to support the annual Tree Lighting Ceremony and the annual one-day Old Port Festival within the boundaries established by City Council order #168-21/13; to wit: the area bordered by Congress, Pearl, Commercial, Center, Union and Temple Streets and including both sidewalks of Commercial Street with no costs charged to the PDD for these events.

# Description of Portland's Downtown District

Beginning at Longfellow Square, at the southwesterly corner of Congress Street and State Street, easterly along Congress Street to High Street;

Thence northwesterly along High Street to Deering Street;

Thence along the easterly side of High Street to Cumberland Avenue;

Thence along the southerly side of Cumberland Avenue, beginning at High Street, to the Franklin Street Arterial:

Thence along the westerly side of the Franklin Street Arterial to Congress Street; and

Thence along the westerly side of Congress Street to Myrtle Street;

Thence along the westerly side of Market Street to the southerly side of Newbury Street:

Thence easterly along Newbury Street to the westerly side of the Franklin Street Arterial;

Thence along the westerly side of the Franklin Street Arterial to the southerly side of Commercial Street; thence along Commercial Street to the easterly side of Cross Street:

Thence along the northerly side of Commercial Street to Maple Street;

Thence along the easterly side of Maple Street from Commercial Street to the southerly side of Danforth Street;

Thence along the southerly side of Danforth Street in an easterly direction to York Street;

Thence northeasterly to the intersection of Center Street, York Street, and Pleasant Street;

Thence westerly along Pleasant Street from its intersection with Center Street to a passage way, situated at number 15 Pleasant Street according to the street numbering plan as shown on Chart 38, Block E, Lot 23 of the Assessor's Maps on file at Portland City Hall; and

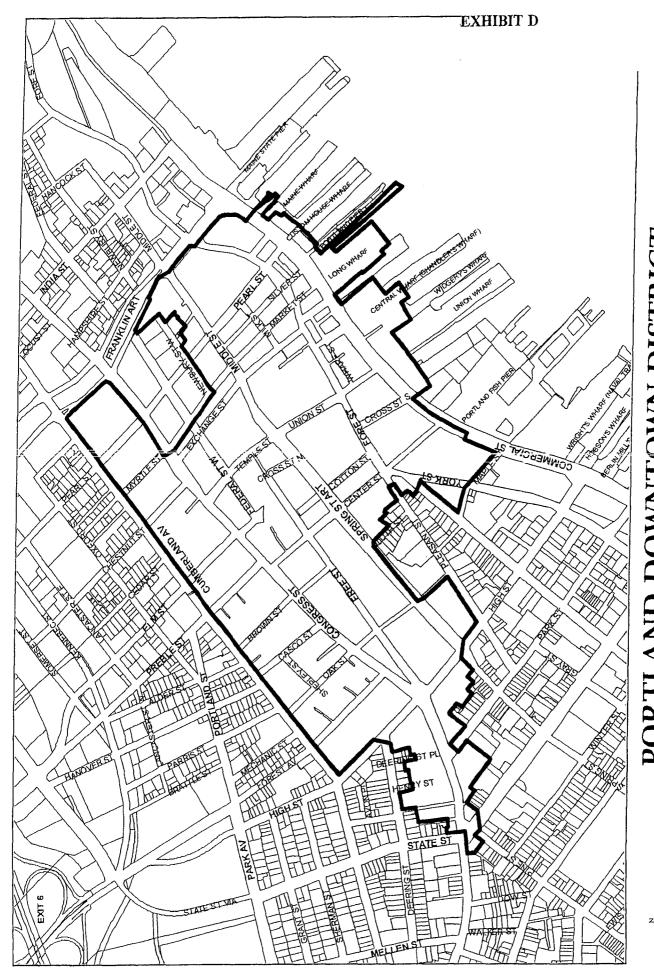
Thence along the easterly side of South Street from number 13 South Street according to the street numbering plan as shown on Chart 38, Block E, Lot 10 of the Assessor's Maps on file at Portland City Hall, to the northerly side of Spring Street;

Thence along the northerly side of Spring Street in a westerly direction to Oak Street;

Thence along the westerly side of Oak Street to its intersection with Pleasant Street;

Thence along Pleasant Street in a westerly direction to the easterly side of High Street; and

Thence along the northerly side of High Street to its intersection with Congress Street.



# PORTLAND DOWNTOWN DISTRICT Effective July 1, 2004

Map produced by the City of Portland's GIS Workgroup March 5, 2004

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